

| | |
|--------------|--|
| FACTS | WHAT DOES RUDOLPH INCORPORATED DO WITH YOUR PERSONAL INFORMATION? |
|--------------|--|

| | |
|-------------|--|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. |
|-------------|--|

| | |
|--------------|--|
| What? | <p>The type of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> • Social security number • Income and employment • Account balances and payment history • Transaction history • Address and telephone number |
|--------------|--|

| | |
|-------------|--|
| How? | All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reason financial companies share their customers’ person information; the reasons Rudolph Incorporated chooses to share; and whether you can limited this sharing. |
|-------------|--|

| Reasons we can share your personal information | Does Rudolph Incorporated share? | Can you limit this sharing? |
|--|----------------------------------|-----------------------------|
| For everyday business purposes- Such as to process your loan, maintain your loan, respond to court orders and legal investigations, repossession practices, or reporting to credit bureaus | Yes | No |
| For our marketing purposes- To offer product and services to you | No | We don’t share |
| For joint marketing to auto dealers | No | We don’t share |
| For our affiliates’ everyday business purposes- Information about your transactions and experiences | No | We don’t share |
| For our affiliates’ everyday business purposes- Information about your creditworthiness | No | We don’t share |
| For our affiliates’ to market you | No | We don’t share |
| For non-affiliates to market you | No | We don’t share |

| | |
|--------------------|---------------------------|
| Questions ? | Call: 707-584-1100 |
|--------------------|---------------------------|

California Debt Collector License Number: Application Pending

PO Box 750999
Petaluma, CA 94975
Phone: (707) 584-1100 Fax: (707) 584-5500

| Who We Are | |
|--|---|
| Who is providing this notice? | Rudolph Incorporated |
| What We Do | |
| How does Rudolph Incorporated protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. |
| How does Rudolph Incorporated collect my personal information? | <p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> • apply for credit on an auto loan • give us your income and/or employment information <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p> |
| Why can't I limit all sharing? | <p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> • sharing for affiliates' everyday business purposes - information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p> |
| Definitions | |
| Affiliates | <p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Rudolph Incorporated has no affiliates.</i> |
| Nonaffiliates | <p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> • <i>Rudolph does not share with nonaffiliates so they can market to you.</i> |
| Joint Marketing | <p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> • <i>Rudolph Incorporated does not jointly market.</i> |

California Debt Collector License Number: Application Pending

PO Box 750999
Petaluma, CA 94975
Phone: (707) 584-1100 Fax: (707) 584-5500

Customer Information Policy Rev4 01/2022